

October 21, 2004

Docket Clerk California Public Utilities Commission 505 Van Ness Avenue San Francisco, California 94102

RE: R.04-01-006

Dear Docket Clerk:

Enclosed for filing with the Commission are the original and five copies of the SOUTHERN CALIFORNIA EDISON COMPANY'S (U 338-E) RAPID DEPLOYMENT - MONTHLY STATUS REPORT FOR SEPTEMBER 2004 in the above-referenced proceeding.

We request that a copy of this document be file-stamped and returned for our records. A self-addressed, stamped envelope is enclosed for your convenience.

Your courtesy in this matter is appreciated.

Very truly yours,

Larry R. Cope

LRC:as:Brief1.doc **Enclosures** 

cc: All Parties of Record

(U 338-E)

## BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

Order Instituting Rulemaking on the Commission's Proposed Policies and Programs Governing Post-2003 Low-Income Assistance Programs.

And Related Matters

R.04-01-006 (Filed January 8, 2004)

Application 04-06-038 Application 04-07-002 Application 04-07-010 Application 04-07-011 Application 04-07-012 Application 04-07-014 Application 04-07-015 Application 04-07-020 Application 04-07-027 Application 04-07-050

## SOUTHERN CALIFORNIA EDISON COMPANY'S (U 338-E) RAPID DEPLOYMENT - MONTHLY STATUS REPORT FOR SEPTEMBER 2004

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Dated: October 21, 2004

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### SOUTHERN CALIFORNIA EDISON COMPANY'S (U 338-E) RAPID DEPLOYMENT - MONTHLY STATUS REPORT FOR SEPTEMBER 2004

Southern California Edison Company ("SCE") hereby submits a status report describing its activities for the Low-Income Energy Efficiency ("LIEE") and California Alternate Rates for Energy ("CARE") low-income assistance programs for September, 2004. This monthly report includes a narrative that highlights the recent activities that SCE has undertaken to implement its low-income assistance programs and to leverage SCE's program with the services provided by Low Income Home Energy Assistance Programs ("LIHEAP") providers.

SCE has worked with the other California utilities, the Energy Division, and the Office of Ratepayer Advocates in developing the format for this report and the accompanying tables. This report includes tables detailing SCE's September 2004 activities, as well as certain summary tables as requested by the Commission. All

of these tables comply with the information requested in Ordering Paragraphs 14 and 17 of Decision 01-05-033, issued on May 3, 2001, as well as supplemental information requested by the Commission. The September 2004 tables are also submitted in accordance with the direction received from the Energy Division and the Office of Ratepayer Advocates on a May 22, 2002, conference call with the Joint Utilities in which it was determined that for certain months, the utilities should file an abbreviated set of tables, but on a quarterly basis, the utilities are to file a full set of tables. This month, SCE is filing the abbreviated set of tables, which includes Tables 1, 4, 6, 10, 11, 11a, 11b, and 16. SCE also is submitting Table 10.1 in compliance with Ordering Paragraph 5 of the Assigned Commissioner's Ruling Establishing Provisions for CARE Automatic Enrollment, dated May 5, 2004. As the information in these tables is dynamic, the figures in these tables submitted herein supersede results reported in prior months. Also, since SCE has no remaining SBX1 5 funds in 2004, SCE has revised many of the tables to eliminate columns that had previously contained SBX1 5 information.

I.

#### **NARRATIVE**

#### A. <u>Description of SCE's Activities for LIEE</u>

SCE began 2004 seeking to strengthen the delivery of comprehensive services to low-income customers by maintaining an informed and experienced group of providers. September activities have included the installation of 2003 eligible measures in homes where customers received assessment services prior to the release of D.03-11-020 on November 13, 2003. Both assessment and service delivery applications were changed to reflect the new eligibility guidelines and eligible measures reflected in D.03-11-020. Service delivery contracts were revised to reflect the new assessment process and eligible measures.

The following information reflects some of the measures completed and expensed in September 2004. For September 2004, SCE hereby reports on the paid installation of measures including 15 permanent evaporative coolers, 9,345 indoor and 5 outdoor compact fluorescent light bulbs, and 1,337 energy efficient refrigerators.

In addition to the service delivery work completed in September, SCE completed 2,136 assessments of customer homes and provided education to 1,156 customers.

Of additional note, two changes have been made to Table 1 showing LIEE budget and expenditures, namely, (1) SCE has reallocated LIEE program administrative costs as separate costs for each measure to the "Other Administration" cost line item and (2), SCE has moved the Cool Center budget and expenditures so they are not a part of LIEE and reallocated these funds to other LIEE measures (pursuant to an agreement between SCE and ORA whereby SCE will establish a Memorandum Account to separately track costs for the 2004 Cool Center program.

#### 1. <u>LIEE Outreach and Leveraging Efforts</u>

In 2004, SCE will permit any LIHEAP agency to leverage funds from the State Department of Community Services for installation of refrigerators provided at no cost by SCE with LIEE funds. SCE's LIEE contracts with LIHEAP agencies include requirements that refrigerators must be installed in SCE customer homes and completed applications must be returned. Other LIHEAP providers will be contacted by phone and mail to provide them with information on this leveraging opportunity. SCE and SoCalGas have established a cooperative working relationship over the years. SCE will refer all customers receiving electric

measures and whose assessment indicates gas space heating and three eligible weatherization measures to SoCalGas.

#### 2. Bulk Purchasing

SCE will continue to competitively bid the purchase of compact fluorescent light bulbs and energy efficient refrigerators. By purchasing these appliances in bulk SCE exercises a level of control over inventory that may not otherwise be possible. Contract terms are usually beneficial to SCE service providers. For example, refrigerators can be shipped in small quantities and are warehoused in a number of convenient locations to our service providers. Finally, SCE is able to obtain the best price possible through a competitive bid process.

#### B. Description of SCE's Activities for CARE

In September, SCE partnered in numerous CARE outreach activities that targeted SCE's hard-to reach customer base.

One such CARE outreach effort was the Celebrating Seniors 2004 event held in conjunction with SCE's Consumer Affairs department. The event was held in San Bernardino at the Orange Show fairgrounds. CARE was discussed with the seniors in attendance, and SCE volunteers disseminated CARE materials and assisted the seniors in filling out CARE applications.

Other CARE outreach efforts included the Rialto International Family

Festival held in the city of Rialto, and the Korean American Seniors event held in

Orange County. Bilingual SCE volunteers were on hand at both events and in
language CARE applications and literature were provided.

As part of the CARE Capitation Program, approximately 23 agencies/organizations submitted 1,042 applications in September. Of these, 443 customers were enrolled, 437 were found to be existing CARE enrollees and 162 applications were rejected. A total of \$5,233.00 was paid out as part of the

Capitation program in September 2004.

SCE's multi-lingual efforts produced 674 applications in September with 532 of those applications resulting in new CARE enrollments. SCE data sharing also continues with SoCalGas and Southwest Gas.

In September, the total enrollment in SCE's CARE program was 962,881 customers. Based on SCE's revised estimates of eligible customers as submitted to the Commission in Table 16 of this report, SCE's current enrollment equates to a penetration rate of approximately 85%.

# 1. Outreach Provided to California Indian Tribes So That Compliance With SBX1 5 Section 5(j) Can Be Monitored

In 2004, SCE will propose a contract relationship with the Southern California Indian Center to provide outreach to Native Americans throughout the joint utility service territories of SCE and SoCalGas. SCE seeks to continue to work with the Southern California Indian Center in 2004 to provide important outreach to underserved Native Americans. SCE plans on assisting in the sponsoring of the Southern California Indian Center's 35<sup>th</sup> Annual Pow Wow to be held at the Orange County Fairgrounds. Tribes from throughout Southern California will be in attendance and this venue provides a unique opportunity to outreach to a number of tribes at one event.

# 2. <u>Discussion of SCE's 2003/2004 CARE Program and Outreach</u> Plan

SCE implemented a far reaching media campaign in 2003 and will continue and expand on this approach in 2004. Direct mail will always be a component of SCE's efforts. In 2003 over 86,000 customers were enrolled through direct mail. SCE will work to expand grassroots efforts through strategic alliances. For example, in September, SCE sponsored several outreach events. SCE also

plans to develop additional data systems and enhancements to CARE applications to improve the infrastructure of the system used to process applications and recertification documents.

In addition to implementing the high level marketing campaign and improving the infrastructure of the application processing/certification/verification process, SCE will fund the cost recovery for Phase II of the Low-Income Needs Assessment. SCE believes increased marketing and communication to multilingual customers is consistent with Commission policy and should lead to increased CARE enrollment.

The 2004 total SCE CARE program budget, excluding dollars for the CARE rate discount, was reduced from \$5,082,838 to \$2,882,838 as a result of SCE returning unspent 2003 PGC CARE funds to ratepayers. For 2004 CARE administrative activities to date, SCE has spent \$2,795,578. The CARE program budget includes program support, automatic enrollment, information technology, and outreach. At this rate of expenditure it appears SCE will exceed the \$2,882,838 budget for 2004. This level of activity was anticipated and was reflected in SCE's July 1, 2004 Application, seeking budget and rate authorization for \$4,104,000 for CARE during 2005. Table A-1 in SCE's testimony filed in A.04-07-012 indicates year to date expenses through May 2004 to be \$1,407,788 which when extrapolated out for the entire year of 2004 shows a potential 2004 CARE expenditure of approximately \$3,379,000.

#### II.

#### CONCLUSION

SCE appreciates this opportunity to provide the Commission with updated information about the successes SCE has achieved in its LIEE and CARE programs through the Rapid Deployment effort.

Respectfully submitted,

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Table 1 - LIEE Program Expenses – Southern California Edison - As of September 30, 2004

	.=	Clastric VTD		0/ VTD / Dividerati
	Electric	Electric YTD	Budget	% YTD / Budget
LIEE Program:	Base Program	Base Program Jan to Date	Base Program	Base Program
A	В	w	Al	AU
Energy Efficiency				
- Gas Appliances	\$ -	\$ -		n/a
- Electric Appliances	\$ 1,361,031	\$ 9,732,198	\$ 12,044,256	81%
- Weatherization	\$ 5,980	\$ 16,150.68	\$ 162,540	10%
- Outreach & Assessment	\$ 106,427	\$ 1,049,624	\$ 1,204,000	87%
- In Home Energy Education	\$ 17,340	\$ 168,798.30	\$ 321,800	52%
- Education Workshops	\$ -	\$ -		0%
Energy Efficiency TOTAL	\$ 1,490,778	\$ 10,966,771	\$ 13,732,596	80%
Landlord Rebate Pilots	\$ -	\$ -		
- Refrigerator	\$ -	\$ -		0%
- A/C Replacement - Room	\$ -	\$ -		0%
- A/C Replacement - Central	\$ -	\$ -		0%
Pilots	\$ -	\$ -	•	
- Pilot (A)	\$ -	\$ -		0%
- Cool Center	\$	\$ -	\$	0%
Total Pilots	\$4 40 7 6 7 4	\$ -	\$	0%
Training Center	\$ -	\$ -		0%
Inspections	\$ 16,946	\$ 89,133	\$ -	n/a
Advertising	\$ -	\$ -		0%
M&E Studies	\$ 562	\$ 171,534	\$ 195,000	88%
Regulatory Compliance	\$ 4,384	\$ 41,584	\$ 70,000	59%
Other Administration	\$ 118,245	\$ 987,467	\$ 1,825,904	54%
Indirect Costs*	\$ 20,957	\$ 197,038	\$ -	n/a
Oversight Costs	\$ -	\$ -		
- LIAB PY Past Year	\$ -	\$ -	\$ -	n/a
- LIAB PY Present Year	\$ -	\$ -	\$ -	n/a
- CPUC Energy Division	\$ 3,356	\$ 21,162	\$ 70,000	30%
Total Oversight Costs	\$ 3,356	\$ 21,162	\$ 70,000	30%
TOTAL COSTS	\$ 1,655,228	\$ 12,474,689	\$ 15,893,500	78%
				· · · · · · · · · · · · · · · · · · ·

Appl. = Appliances

Base = Authorized + Carryover

YTD = Jan 2004 through current month

<sup>\*</sup> Indirect costs are not charged to the LIEE program

- Cool Center \$ 3,545	\$ 152,464	\$ 425,000	36%

Table 4 - LIEE Measure		- Bouthern Can		is of peptermoe	
Measures	Units		Current Month		YTD
		Completed and	Completed but	Initiated but not	Completed and
		Expensed	not Expensed	Completed	Expensed
					Base
		Base	Base	Base	Jan to Date
Α	В	С	G	к	Р
Furnaces					
- Repair - Gas	Each				
- Replacement - Gas	Each				
- Repair - Electric	Each				-
- Replacement - Electric	Each				-
Infiltration & Space Conditioning.	<del></del>				
- Duct Repair	Home	-			
- Cover Plates/Gaskets	Home	46	179		97
Woodballania					
Weatherization - Evaporative Cooler/Air Cond. Covers	Home	41.	34		41
- Attic Insulation	Home	T.	7		
- Water Heater Blanket	Each		165		
- Low Flow Showerhead	Each	29		-	76
- Weatherstripping	Home	48		-	98
- Caulking	Home	5	32	-	30
- Minor Home Repairs	Home	12	81	-	27
- Attic Access Weatherstripping	Home	-		-	
- HVAC Air Filter Replacement	Home	-		-	
				-	-
Water Heater Savings			1		
- Water Heater Pipe Wrap	Home	96	255	-	173
- Faucet Aerators	Each	96		-	173
Miscellaneous Measures	Each	4	22		7
Permanent Evaporative Coolers	Each	15	174		984
Portable Evaporative Coolers	Each	-			-
Compact Fluorescents (indoor)	Each	9,345	9,507		77,690
Compact Fluorescents (outdoor)	Each	5	23	-	173
D africanton	Each	1,337	1,706	<u> </u>	12,049
Refrigerators	Each	1,557	1,700		12,049
Landlord Rebate Pilots				-	
- Refrigerators	<b></b>	<u></u>		=	
- Air Conditioner Replacement - Room		_w.			-
- Air Conditioner Replacement - Central					
Pilots - Rapid Deployment					
- Air Conditioner Replacement - Room	Each	21	13	-	194
- Air Conditioner Replacement - Central	Each	4	95		368
- Duct Sealing and Repair	Home	3	14	-	376
- Whole House Fans	Each				,
- Water Heater Replacement - Gas	Each	-			
- Water Heater Replacement - Electric	Each	-	7		
- Set-back Thermostats	Each	3	14	-	279
- Evaporative Cooler Maintenance	Each				275
Energy Education					
- Outreach & Assessment	Home	2,136		-	22,533
- In-Home Education	Home	1,156	1,073	-	12,272
- Education Workshops					
- Home Weatherized	Home	48	153		103
					30,933
- Home Treated	Home	2,292	3,405	-	3

YTD = Jan 2004 through current month

Table 6 - CARE Program Expenses - Southern California Edison - As of September 30, 2004

	Ö	Current Month			Electric YTD			Budget		<u>\</u> %	% YTD / Budget	<u> </u>
	Race Pro	Program		Race Program		Total	Rate Program	֝֟֝֝֟֝֟֝֟֝֟֝֟		Race Program (PGC)	1	
	CARE	[1] Other	Total	Jan to Date	*Other	Jan to Date	CARE	*Other	Total	CARE	*Other	Total
¥	B		Q				AA		Ą	₽		ΑM
Outreach												
- Capitation Fees	7,332		7,332	43,108		\$43,108	\$100,000		\$100,000	43%	n/a	43%
- Other Outreach	24,778	-	24,778	697,143		697,143	760,000		760,000	92%	n/a	92%
Total Outreach	32,110		32,110	740,251		740,251	860,000		860,000	86%	n/a	86%
Processing/Certification/Verification	57,580		57,580	519,114	-,	519,114	450,000		450,000	115%	т/a	115%
Billing System /Programming	25,073		25,073	382,420		382,420	290,000		290,000	132%	D/a	132%
Pilots												
- Pilot (A)	4									вуп	n/a	n/a
- Pilot (B)	-	,	,	1	ı		-			n/n	n/a	n/a
Total Pilots						-				в/ш	в/п	e/u
Measurement & Evaluation	(587,205)		(587,205)	354,205	_	354,205	344,000	•	344,000	103%	п/п	103%
Regulatory Compliance [2]	3,541	-	3,541	86,879		86,879	20,000	•	50,000	174%	п/а	174%
Other Administration [3]	136,399		136,399	663,330		663,330	756,838		756,838	%88	n/a	88%
Indirect Costs (P&B)		14,606	14,606	_	26,322	26,322	•	г/п	n/a	e/u	n/a	e/u
Oversight Costs				-								
- LIAB Start-up				ì	,	-	-	•		в/п	n/a	n/a
-LIAB PY Past Year**	-		•	•	•	-	•	j	,	n/a	a/u	n/a
- LIAB PY Present Year**			_	_	1		-			е/и	e/u	n/a
- CPUC Energy Division [4]	7,831	_	7,831	49,379	3	49,379	132,000	•	132,000	37%	n/a	37%
Total Oversight Costs	7,831		7,831	49,379		49,379	132,000	_ ' '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''   '''	132,000	37%	n/a	37%
Company at the Control of the Control		-										
TOTAL PROGRAM COSTS	(324,670)	14,606	(310,064)	2,795,578	26,322	2,821,900	2,882,838		2,882,838	97%	n/a	98%
CARE Rate Discount	17,274,347		17,274,347	138,865,387		138,865,387	167,200,000	-	167,200,000	83%	17/2	83%
Service Establishment Charge Discount												
Total Program Costs & Customer Discounts	\$16,949,677	\$14,606	\$16,964,283	\$141,660,965	\$26,322	\$141,687,287	\$170,082,838		\$170,082,838	83%	n/a	83%
					1					١		

[1] Includes CARE activities absorbed by non-CARE funding sources.

[2] Includes Regulatory & Compliance and Law.
 [3] Includes program management labor, overheads, and information technology support.
 [4] Includes only invoices received from the Public Utilities Commission for LIEE reimbursements - 70% allocated to CARE and 30% to other LIEE.

Note: With the implementation of post PROACT rates on August 1, 2003, the 1-cent and 3-cent surcharge exemptions no longer are separate from the CARE discount. CARE customers continue to receive a discount in excess of the mandated 20%, based on post-PROACT rates adopted in D.03-07-029, but the full cost of this discount is now included in rates for recovery from other customers.

Note: SCE has recorded cost of invoices received from CPUC for the Needs Assessment under M&E. These costs will be reduced after SCE has invoiced and received payment from the other utilities.

					TABLE 10					
		CARE	CARE Enrollment, Ro	ecertification	nt, Recertification, and Attrition - Southern California Edison	n - Southe	rn Califorr	iia Edison		
				S	September 2004					
	¥	В	C	D	E	F	G	н	I	J
			Gross		-					
	Gross		Enrollment	Gross					Adjusted Net	
	Enrollment	Gross	Other Sources	Current	Gross				Enrollment =	•
	From	Enrollment	(Not Including	Month	Enrollment	Total Gross		Net	Net Enrollment	
	Automatic	From	Recertification	Enrolled	From	Enrollment	Attrition	Enrollment	Enrollment Recertification	Total CARE
	Enrollment	Capitation	Enrollment)	A+B+C	Recertification <sup>1</sup>	D+E	(Drop Offs)	F-G	H-E	Participants
January	1,860	275	15,984	18,119	6,193	24,312	19,316	4,996	-1,197	897,951
February	1,158	466	16,359	17,983	6,897	24,880	8,505	16,375	9,478	907,429
March	4,057	445	18,851	23,353	10,523	33,876	11,651	22,225	11,702	919,131
April	4,458	436	15,446	20,340	12,737	33,077	12,595	20,482	7,745	926,876
May	6,475	228	9,806	16,509	15,679	32,188	12,255	19,933	4,254	931,130
June	465	192	27,712	28,369	15,816	44,185	18,236	25,949	10,133	941,263
July	1,728	334	20,927	22,989	9,492	32,481	11,461	21,020	11,528	952,791
August	3,811	371	20,878	25,060	7,595	32,655	20,006	12,646	5,051	957,842
September	4,636	443	15,311	20,390	16,932	37,322	15,351	21,971	5,039	962,881
October										
November									E .	
December										
Totals	28,648	3,190	161,274	193,112	101,864	294,976	129,379	165,597	63,733	

<sup>1</sup> Recertifications completed regardless of month requested.

Notes:

Table 10.1

DCSD CARE Automatic Enrollment--Southern California Edison
September 2004

	Data File 1 May/2004	Data File 2 Aug 2004	YID
File As Received:			
Number of Records	61,189	20,006	81,195
Number on CARE	42,560	17,649	60,209
Not Active Accounts	12,246	1,267	13,513
Name not Matched/Bill			
Account Not Matched	962	25	987
ineligible Accounts	34	11	45
Opt Out Letters Sent	5,387	1054	6,441
Enrollment Results:			
Enrolled on CARE from Other			
Sources During Opt-Out Period	706	79	785
Number Opting Out	2	0	2
Other Non-Eligible Accounts	185	49	234
Pending The State of the State	13	240	253
Number Enrolled	4,481	686	5,167

Note 1: "Other Non-Eligible Accounts" include accounts closed during opt out period, and accounts that changed to non-eligible rates during opt out period.

Table 11 - CARE Standard Program Random Verification Results - Southern California Edison - September 2004

	Total CARE Population less	Participants	% af	Participants	Participants Dropped	Total	% Dropped	% of Total
	Capitation	Requested to	Population	Dropped (No	(Verified as		through	Population
	Enrollments	Verify	Total	Response)	Incligible)	Dropped'	Verification	Dropped
January-04	897,676	647	0.07%	514	25			0.06%
February-04	906,963	666	0.07%	527	20	547	82.13%	0.06%
March-04	918,686	801	0.09%	612	16	628	78.40%	0.07%
April-04	926,440	719	0.08%	503	22	525	73.02%	0,06%
May-04	930,902	661	0.07%	475	23	498	75.34%	0.05%
June-04	941,071	758	0.08%	517	35	552	72.82%	0.06%
July-04	952,457	768	0.08%	487	27	514	66.93%	0.05%
August-04	957,471	834	0.09%	0	22	22	2.64%	0.00%
September-04	962,438	742	0.08%	0]	4	4	0.54%	0.00%
October-04								
November-04								
December-04								
Total YTD PY2004	962,438	6,596	0.69%	3,635	194	3,829	58.05%	0.40%

<sup>&</sup>lt;sup>1</sup> Verification results are fied to the month initiated. Therefore, verification results may be pending due to the time permitted for a customer to respond.

Table 11A - CARE SBX1 5 Outreach Verification Results - Southern California Edison - September 2004

	Total SBX1 5	Participants	% of	Participants	Dropped		% Dropped	% of Total SB5
	Outreach	Requested to	Outreach	Dropped (No	(Verified as	Total	through	Population
	Enrollment	Verify	Total	Response)	Incligible)	Dropped	Verification	Dropped
January-04	275	4	1.45%	3	0	3	75.00%	1.09%
February-04	466	7	1,50%	6	0	6	85.71%	1.29%
March-04	445	6	1.35%	5	0	5	83.33%	1.12%
April-04	436	6	1.38%	5	0	. 5	83.33%	1.15%
May-04	228	5	2.19%	4	0	4	80.00%	1.75%
June-04	192	3	1.56%	2	_1	3	100.00%	1.56%
July-04	334	2	0.60%	1	0	1	50.00%	0.30%
August-04	371	8	2.16%	0	0	0	0.00%	0.00%
September-04	443	- 4	0.90%	0	0	0	0.00%	0.00%
October-04								
November-04								
December-04								
Total YTD PY2004	3,190	45	1.41%	26	1	27	60.00%	0.85%

<sup>&</sup>lt;sup>1</sup> Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a customer to respond,

Table 11B - Combined CARE Standard Program and SBX1 5 Outreach Verification Results - Southern California Edison - September 2004

	Total CARE Population	Participants Requested to Verify	% of Population Total	Participants Dropped (No Response)	Dropped (Verified as Ineligible)	Total Dropped	% Dropped through Verification <sup>1</sup>	% of Total Population Dropped
	007.054		0.07%	517	25	542	83,26%	0.06%
January-04	897,951	651						
February-04	907,429			533	20	553		0,06%
March-04	919,131	807	0.09%	617	16	633	78.44%	0.07%
April-04	926,876	725	0.08%	508	22	530	73.10%	0.06%
May-04	931,130	666	0.07%	479	23	502	75.38%	0.05%
June-04	941,263	761	0.08%	519	36	555	72.93%	0.06%
July-04	952,791	770	0.08%	488	27	515	66.88%	0.05%
August-04	957,842	842	0.09%	0	22	22	2.61%	0.00%
September-04	962,881	746	0.08%	0	4	4	0.54%	0.00%
October-04								
November-04								
December-04								
Total YTD PY2004	962,881	6,641	0.69%	3,661	195	3,856	58.06%	0.40%

<sup>1</sup> Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a customer to respond.

			TABLE 16				
CARE PARTICIPATION COMBINED RURAL & URBAN - SOUTHERN CALIFORNIA EDISON - AS OF SEPTEMBER 30, 2004	OMBINED RUF	<b>1AL &amp; URBA</b>	NN - SOUTHE	RN CALIFORN	<b>IIA EDISON -</b>	AS OF SEPTEI	MBER 30, 2004
A	В	၁	Q	Ш	ட	ŋ	エ
		Monthly	Monthly				
7000		Enrolled	Enrolled By	Total	٠	Total # of	
2004	Estimated	by	Non-	Enrolled by	YTD	CARE	Penetration
	Eligible	Capitation	Capitation	Month	Enrolled	Participants	Rate
January	1,049,338	275	17,844	18,119	18,119	897,951	%98
February	1,049,338	466	17,517	17,983	36,102	907,429	%98
March	1,053,644	445	22,908	23,353	59,455	919,131	87%
April	1,053,644	436	19,904	20,340	79,795	926,876	%88
May	1,053,644	228	16,281	16,509	96,304	931,130	%88
June	1,057,438	192	28,177	28,369	124,673	941,263	%68
July	1,057,438	334	22,655	22,989	147,662	952,791	%06
August	1,057,438	371	24,689	25,060	172,722	957,842	91%
September	1,134,728	443	19,947	20,390	193,112	962,881	85%
October							
November							
December							

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#### CERTIFICATE OF SERVICE

I hereby certify that, pursuant to the Commission's Rules of Practice and Procedure, I have this day served a true copy of SOUTHERN CALIFORNIA EDISON COMPANY'S (U 338-E) RAPID DEPLOYMENT - MONTHLY STATUS REPORT FOR SEPTEMBER 2004 on all parties identified on the attached service list(s). Service was effected by one or more means indicated below:

Ø	Placing the copies in properly addressed sealed envelopes and
•	depositing such envelopes in the United States mail with first-class
	postage prepaid (Via First Class Mail) to all parties identified as
	"Appearance" or "State Service":
	Placing the copies in sealed envelopes and causing such envelopes to be
	delivered by hand or by overnight courier to the offices of the
	Commission or the other addressee(s);
囡	Transmitting the copies via e-mail to all parties who have provided an
	address.

Executed this 21st day of October, 2004, at Rosemead, California.

Susan L. Quon

Project Analyst

SOUTHERN CALIFORNIA EDISON COMPANY

2244 Walnut Grove Avenue Post Office Box 800 Rosemead, California 91770